



"WORKING TOGETHER FOR OUR CHILDREN" PARENT AND CARER CODE OF CONDUCT



*Life, Love and Learning
to the Full*



LOCATION

TEAM Multi-Academy Trust
Barnstaple
<http://www.teamacademytrust.com/>

CONTACT

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ABOUT US

Our Vision

At TEAM Multi-Academy Trust, we believe in empowering our community with the essence of "Life, Love, and Learning to the Full." Our mission is to create an environment where every child, staff member, and stakeholder feels valued, respected, and included, enriching our schools and the wider community.



A Safe, Supportive Community TEAM Trust Guidelines

Working Together for Our Children

👉 Positive Partnerships

Parents are a child's biggest influence. Together, we can help your child thrive!

- ✓ **Open communication**
- ✓ **Mutual respect**
- ✓ **Shared commitment to success**

Our Shared Expectations

We ask all parents and carers to:

🌱 **Model Positive Behaviour:** Be kind and respectful to all members of our school community.

🗣️ **Communicate Constructively:** Raise concerns calmly and through the proper channels.

🎉 **Celebrate Success:** Support your child's learning and school activities.

🛡️ **Keep Schools Safe:** Refrain from aggressive, threatening, or inappropriate behaviour.

What We Do Not Accept

⚠️ **Violence and Threats:** Physical or verbal intimidation.

🔴 **Abuse:** Offensive or discriminatory language.

✉️ **Excessive Complaints:** Repeated or unreasonable concerns.

✗ **Disruptive Conduct:** Uncooperative or obstructive behaviour.

📱 **Inappropriate Social Media Use:** Harmful or untrue posts about the school.

📞 **Harassment:** Persistent contact causing distress.

🗨️ **Aggressive Communication:** Rude or intimidating messages.

👉 **Approaching Others Inappropriately:** Directly addressing issues with other parents or pupils.

🚫 **Threatening Behaviour:** Actions that make others feel unsafe.

📹 **Unauthorised Recordings:** Photos or videos without permission.

💔 **Psychological Harassment:** Actions designed to upset or humiliate staff.

MANAGING UNREASONABLE BEHAVIOUR

🔧 **Resolution:** Concerns are discussed informally; warnings may follow.

🚫 **Restricted Access:** Parents may be barred from school premises if necessary.

👉 **Reintegration:** We rebuild positive relationships after sanctions.

Positive School Community

Let's work together to make every child's school experience the best it can be!

💡 **Get Involved:**

- Volunteer for school events.
- Attend workshops and meetings.
- Join the PTA or Local Governing Body.

🗣️ **Communicate Openly:**

- Share concerns calmly with staff.
- Schedule meetings when needed.

★ **Model Kindness:**

- Celebrate successes.
- Speak positively about the school and its staff.



'I can do things you cannot, you can do things I cannot; together we can do great things.' Mother Teresa